



WORKFORCE INNOVATION AND OPPORTUNITY ACT

WIOA PARTNERS' MEETING

CUSTOMER
SERVICE



INNOVATION &
SERVICE DESIGN



SYSTEMS INTEGRATION &
HIGH-QUALITY STAFFING



WIOA Implementation Update



- Policy Guidance Issued
 - Sector Strategies Guidance
 - Open Public Meetings
 - American Job Center Branding
 - Revision to Regional/Local Planning Guidance

Available at:

dws.arkansas.gov/AWDB/Information.htm



Sector Strategies Policy



- Provides guidance for development of industry partnerships at local level
- Technical assistance is being provided by DWS through contract with Maher and Maher
- \$15,000 made available for each local board to assist in cost of implementation

Open Public Meetings Policy



- Information regarding activities of the Board;
- Information regarding the local plan prior to submission;
- Board membership;
- Designation & certification of one-stop operators consistent with the state plan;
- Award of grants or contracts to eligible providers of youth activities; and/or
- Minutes and agendas for formal meetings of the Board at least one week prior

American Job Center Branding



- By November 17, 2016 – brand logo on all electronic resources
- No later than July 1, 2017, each WIOA partner must include the ‘American Job Center’ identifier or ‘a proud partner of the American Job Center network’ on all products, programs, activities, services, electronic resources, facilities, and related property and new materials used in the one-stop delivery system.

» <https://www.dol.gov/ajc/>



Revision to Planning Guidance



- Local plan submissions reviewed by state team during January 6-February 27.
- Local boards submit revised plans by May 19 to incorporate comments from review team and make two-year plan a four-year plan
- Local plans effective July 1, 2017

Policy Guidance in Progress



- Arkansas Workforce Center Certification
 - Reviewed Seven State Policies
 - Identified Areas of Best Practices
 - Working on integrated those best practices into Arkansas's existing policy
 - Project was placed on hold until local plan review complete, will now resume

Integrated Data System Project



- \$1.1 million grant received
- America's Job Link Alliance has agreed to project manage
- Four states have joined consortium of development – AR, KS, ME, and ID
- Anticipated completion of September 2018
- Will connect existing data systems
- Reporting function will allow core and non-core partners to upload their data through secure process

WIOA Title I-B Policy Manual



- Local/State team developing policies for Title I
- 12 policies completed to date for:
 - Eligibility Requirements
 - Documentation Requirements
 - Services
 - Training
 - Work Experience
 - Definitions
 - Veterans' Priority of Service
- Policies under review by local board directors/staff and DOL