Two New Employer Forms Available through the Online Unemployment Insurance Employer Services Portal

The Arkansas Department of Workforce Services is pleased to announce two new employer forms that are now available through our Online Unemployment Insurance Employer Services portal. Employers may now report individuals who Refuse Offers of Work as well as those who Fail to Submit to or Pass a Pre-Employment Drug Screen. Individuals receiving UI benefits may be disqualified if they fail to accept offers of suitable work or if they fail to submit to, or to pass, a pre-employment DOT qualified drug screen.

However, in order to investigate the possible disqualification, DWS must be notified. In many instances a job applicant that is also claiming UI benefits will not report the refusal or the failure and thereby escape disqualification. The failure to report the refusal or failure is a form of UI fraud. An employer usually does not know if a job applicant is collecting UI benefits and in turn does not notify DWS of the refusal or the failure. In order to help prevent this fraud employers are encouraged to report all cases of these situations, regardless of whether the employer knows the individual is drawing benefits. Just provide us the information - we will do the rest!

You may access the DWS Online Unemployment Insurance Employer Services portal at www.employment.arkansas.gov/Tax21/Home.aspx.

A short overview and tutorial concerning the two new employer forms available through DWS’ Online Unemployment Insurance Employer Services portal may be viewed at New Online Employer Tools.

Please feel free to contact DWS at ADWS.UI.Technical.Services@arkansas.gov should you have any questions or comments concerning any of our Online Unemployment Insurance Employer Services features.