



Federal Contracts: AZ (Army), WA (Federal Highway Administration, Marine Corps and Navy), MD (Coast Guard), PDX (Coast Guard), Knives (DLA)





Oregon Forward State Set-Aside: Staffing





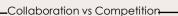


Pennsylvania State Set-Aside Security



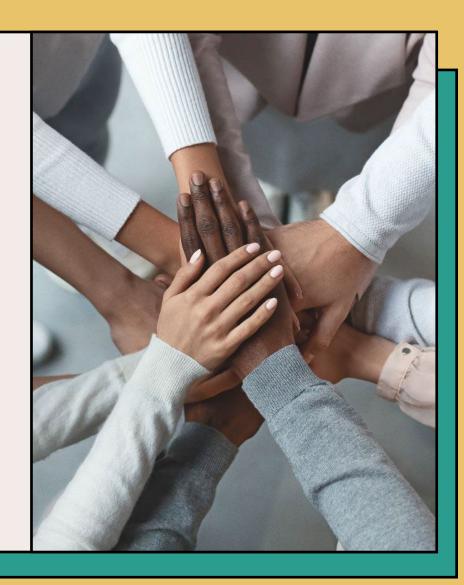






Collaboration vs Competition

For Arkansas Workforce Development



Let's start with an example

- 40,000 lbs of cocaine seized by USCG Cutter Sherman, worth \$500,000,000
- Made possible by collaboration, not competition



First, some numbers

What is the total number of open jobs in the state of Arkansas, both public and commercial?



84,000

Estimated total number of jobs, both public and private, open in Arkansas, per the Bureau of Labor Statistics



How about the number of unemployed Arkansans?

Anyone know?



47,000

Total number of unemployed Arkansans in July 2024, per the Bureau of Labor Relations

What about the number of individuals out of the labor force, and not counted in the unemployed number?



400,000

Individuals not in the labor force



Total # of jobs: **84,000**Total # of unemployed: **47,000**Total # of individuals not in the labor force: **400,000**

Why do we have an issue?





For Case Managers on the Front Lines

- High volume of support cases
- Traditional model is one-on-one case management
- How could collaboration benefit your work?
 - Example: Round Robin concept, shared recruitment list
 - Monthly meetings with employers on open jobs, and the clients you have who are qualified
- Collaboration can build a more robust service model that benefits all stakeholders

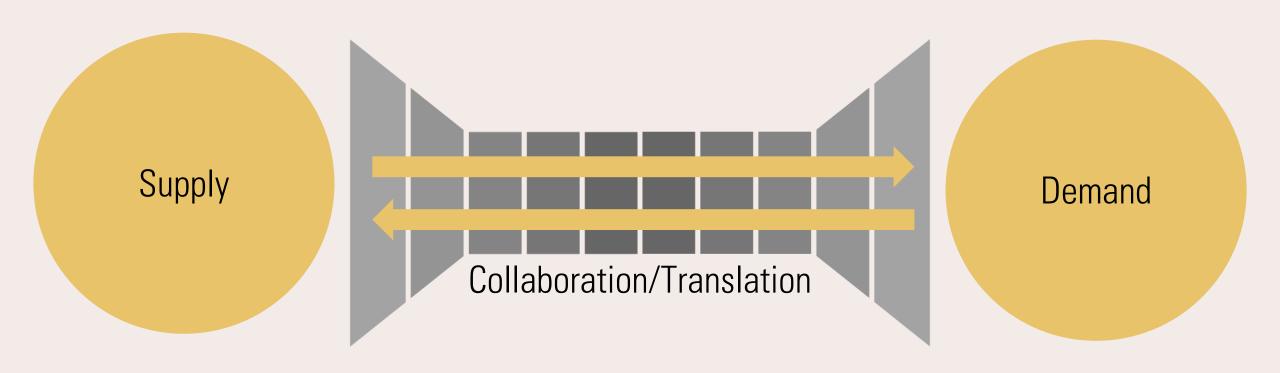
COLLABORATION + COMMUNICATION

- Collaboration with all stakeholders is the key, and communication is the foundation for collaboration
- We have three different stakeholders that are trying to solve for this workforce issue, not just in Arkansas but across the country
- We have state agencies, support agencies (non-profits and community support groups), and employers (both government and commercial)
- To add complexity, we are speaking many times 3 different languages



Before we can tackle this problem, we need a translator.

Workforce Development Collaboration



Demand Supply

Supply Side

Government

Volume of case loads

Limited number of staff

Traditional turnover in key roles, i.e. retirement, department transfers, agency restructuring, funding constraints, etc.

Non-profits

Focused on social impact with the desire for employment outcomes

Limited funding

Staff turnover

Demand Side

Government Employment

City

County

State

K-12 Schools

State Universities

Commercial Employment

Manufacturing

Construction

Transportation/Warehouse

Logistics

Administration/Clerical

Finance

Technology

Hospitality

Agriculture

Competition

- Right now, we all compete for the commercial customer, but we are not doing a very good job of learning to speak their language
- Non-profits compete for funding, limiting partnerships
- With all the amazing programs that the Arkansas Department of Commerce offers (WIOA, OSD, AEDC, ADWS, to name a few), we have to find a better way to communicate and collaborate with the commercial customer as well as our own internal customers
 - Duplication = dilutes the impact
- We collectively need to take a wholistic view of the value add these programs could have on employers. Think of it as a collective impact on employment in the state of Arkansas.
- If our employment base is successful, all of us are successful



How Does Collaboration Start?

- For all of us on the supply side, we need to learn to speak each others' language. We need to connect on a deeper level.
- Example: Discussions with Vocational Counselors
 - Using different terminology for the skill sets in their caseloads
 - No formal sales training
- We are all in the sales game, and whether we are selling an open position to an applicant/client or we are selling an applicant to a customer - we are selling and should be doing it together for greater outcome.

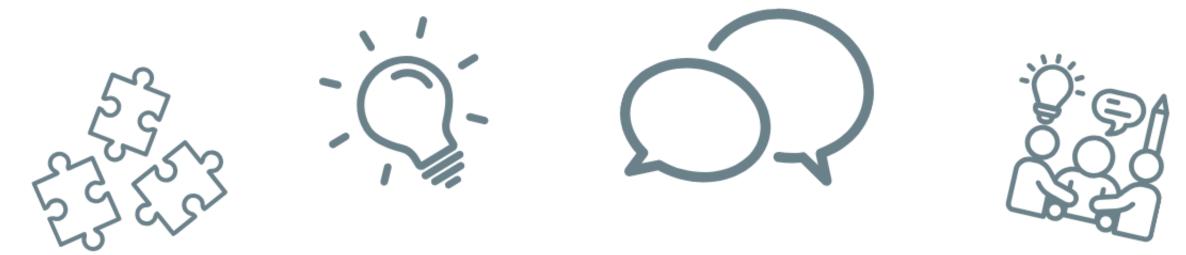






Translation

- Translation is massively underutilized to help accelerate communication and collaboration between the supply and demand sides. We don't take the time to learn to speak to each other
- Same language, same goals
- Shameless plug: We view ourselves as a pretty good translation service for the commercial and government employment communities
 - How we found ourselves in this role
- We focus on sales and delicate relationships with our customers
- We try to present them with models that they are familiar with from our history in the staffing industry



COLLABORATION









Collaboration

- A recent example of the value a collaboration can bring is the Western Arkansas Transitional Employment Program (WATEP), a newly-launched program originated by DPI Staffing's Miles Crawford and the District Court Judges Grimes, Terry, Sharum, and Restore Hope.
- Currently exploring collaboration with the team of the Northwest Arkansas Workforce Board.
 DPI would serve as a strategic channel for deploying OJT funds, assisting in recruitment and initial screening to increase Title I enrollments, and streamlining OJT-required administrative tasks, such as tracking training progress and reporting.
- Other opportunities for collaboration lie in expanding Community Based Transitional Employment Programs, Youth Employment, Veterans and Military, TANF Employment Model, and more.



Back To The Numbers

84,000 open jobs · 47,000 unemployed 400,000 not in the labor force

- Arkansas has many more potential employees than job openings (and it has a lot of job openings, and many more to come)
- You are lucky to have state leadership that is willing to have an entrepreneurial approach to job creation and workforce
- With all the dedicated experts here and continued support from state leadership, imagine the creative solutions we can begin to develop together.
- If we truly can collaborate on all levels, think of the impact that we can have by this time next year

Questions?

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