Career Services that Empower

Why, What, Who & How

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Why
So, Why create a strong integrated case management system?

- Better success for participants
- Better performance measures
- More people working
- Stronger community
- Etc., etc., etc.
Who
Core Partners

- WIOA Title I–B Youth, Adult & DLW
- WIOA Title I–B Adult & DLW employment and training activities
- WIOA Title II Adult Ed & Literacy activities
- WIOA Title III Wagner–Peyser Act employment services
- WIOA TITLE IV Rehabilitation Act vocational rehabilitation services
Other Required Partners

- Title I–C Job Corps
- Title I–D YouthBuild
- Title I–D Native American programs
- Title I–D Migrant & Seasonal Farmworker
- SCSEP – Older Americans Act
- Carl Perkins Career & Technical Education
- TAA
- Jobs for Veterans
- Community Services Block Grant
- HUD employment & training activities
- Arkansas Unemployment Insurance
- Second Chance Act
- TANF
Other Potential Partners

- SNAP Employment and Training Program
- Any other agency working with referees for Arkansas Works Program?
- Career Pathways Initiatives
- College Student Success Coordinators
- Career Coaches
- Financial Aid officers
- Registered Apprenticeship programs
- Community organizations and programs
- Others?
What
Case Management

WIA § 3(5)

The term “case management” means the provision of a client-centered approach in the delivery of services, designed—

A. to prepare and coordinate comprehensive employment plans, such as service strategies, for participants to ensure access to necessary workforce investment activities and supportive services, using, where feasible, computer-based technologies; and

B. to provide job and career counseling during program participation and after job placement.
Career Services

- Help people get from where they are to where they realistically can be to make a better life for themselves and their families.
- Give people the tools they need to help them succeed.
- Empower people to take control of their lives.
- Give someone a hand up, and not just a hand out.
How