

# ArkNet

Arkansas's web-based continued claim application for Unemployment Insurance weekly benefits via the Internet.

If you currently have a valid Arkansas claim for Unemployment Insurance, you may choose to file for weekly benefits online.

To use the **ArkNet** system, you must have access to a computer, a printer, and an Internet connection.

Completing your **ArkNet** weekly claim will take approximately 10-15 minutes. You will receive online confirmation once you have successfully completed your application.

Department of Workforce Services  
#2 Capitol Mall  
Little Rock, AR 72201

# WARNING

**FRAUD:** To willfully withhold information or deliberately give the wrong information is a **crime** and is punishable by law, which could include a fine and/or imprisonment.

**EARNINGS:** Be sure to report your gross earnings during the week that you earn the wages regardless of when they are paid.

**SCHOOLING:** If you are attending **approved training**, make sure a school official signs the schooling certification in your Handbook each week. If you drop out of school, you must contact your local office immediately.

**WORK SEARCH:** You must make your assigned **work search** contacts each week. If you have to report the contacts, be sure to list them in your UI Handbook.

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State of Arkansas  
Department of  
Workforce Services

Welcome to  
**ArkNet**

Arkansas's  
Online  
Continued  
Claims  
Application

[www.ArkNet.Arkansas.gov](http://www.ArkNet.Arkansas.gov)



\*\*\* Servicios de Interpretación/Traducción disponibles por medio de su oficina local. --- Ewōr Jerbal in ukok ikijien jeje im kennaan ilo opij ko ijo kwoj pād ie. --- Các Dịch Vụ Thông Dịch/Phiên Dịch có sẵn qua văn phòng địa phương của quý vị. --- ທ້ອງການປະຈຳທ້ອງຖິ່ນຂອງທ່ານໃຫ້ບໍລິການພາຍພາສາ ຕະຫລອດທຸກບ່ອນ --- Interpretation/Translation services available through your local office.\*\*\*

# Filing for weekly UI benefits?



Try **ArkNet**  
Arkansas Continued Claims  
by Internet

[www.ArkNet.Arkansas.gov](http://www.ArkNet.Arkansas.gov)

For the best (and quickest!) results, please have the following information ready when you access the **ArkNet** site:

- Your PIN
- Your Social Security Number.
- If you worked:

If you worked:

- ♦ The name & address of your last employer.
- ♦ The last day you worked & the reason you are no longer working.
- ♦ The gross amount of pay you earned for the week. (Regardless of whether or not you have actually been paid.)

## Your Personal Identification Number

If you do not already have a current a PIN for unemployment insurance purposes, you will be asked to establish a Personal Identification Number the first time you access this site.

Your personal identification number (PIN) may be any four digit number you choose that will be easy for you to remember.

As you select your own PIN, it is suggested that you do not use your birth date, numbers of your home address, or last four digits of your social security number. Do not use

numbers in a sequence (such as, 1234) or the same four numbers (such as, 1111 or 2222).

You PIN should not be given to anyone, including family members. This protects your claim from others.

## To Change Your PIN

If you want to change your personal identification number (PIN) you may do so at any time. Just access your file using your old PIN, then follow the instruction to key in your new PIN. If you forget your PIN, you should contact your local office, in person or by phone for assistance. Local office personnel do not have access to your PIN, but can reset your claim to accept a new PIN.

**NOTE:** You are not required to have access to a PC in order to file for weekly benefits. You may also file by telephone using Arkansas's Interactive Voice Response System, **ArkLine**. Ask for details at any DWS local office.